Felix Degenaar, located at J.C. Kapteynlaan 26a, 9714 CR in Groningen, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

https://www.felixdegenaar.nl J.C. Kapteynlaan 26a 9714 CR Groningen 06-25537604

Felix Degenaar is the Data Protection Officer of Felix Degenaar. He can be reached at info@felixdegenaar.nl

Personal data that we process

Felix Degenaar processes your personal data because you use our services and/or because you provide us with this data yourself.

The personal data we process: First and last name, Address details, Telephone number, E-mail address. Felix Degenaar does not process personal data because on our website no personal data can be saved. We also do not use social media plugins.

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have permission from parents or guardians. However, we cannot verify whether a visitor is over 16. We therefore recommend that parents be involved in their children's online activities in order to prevent the collection of data about children without parental consent. If you are convinced that we have collected personal data on a minor without such consent, please contact us at info@felixdegenaar.nl and we will delete this information.

For what purpose and on what basis we process personal data

Felix Degenaar processes your personal data for the following purposes:

- Handling your payment
- To be able to call you or send you an email if this is necessary to provide our services
- Inform you about changes in our services and products
- Felix Degenaar also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

How long do we keep personal information

Felix Degenaar keeps your personal data no longer than strictly necessary to realize the purposes for which your data is collected. We use a retention period of up to 3 months after termination of the lesson agreement for the personal data.

Sharing personal data with third parties

Felix Degenaar will not share your personal data with third parties.

Cookies, or similar techniques, that we use

Felix Degenaar does not use cookies or similar techniques.

Viewing, adjusting or deleting data

You have the right to see, correct or remove your personal data. You also have the right to withdraw your consent for the data processing or object to the processing of your personal data by our company and you have the right to data portability. This means that you can request us to send the personal data we have about you in a computer file to you or another organization named by you.

If you wish to exercise your right to object and/or right of data portability or if you have any other questions/comments about the data processing, please send a specified request to info@felixdegenaar.nl. To make sure that the request for inspection is made by you, we ask you to send a copy of your identity document with the request. Make in this copy your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black. This is to protect your privacy. Felix Degenaar will respond to your request as soon as possible, but at least within four weeks.

Felix Degenaar also wants to point out that you have the possibility to file a complaint with the national supervisory authority, the Autoriteit Persoonsgegevens. You can do this through the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons

How we secure personal data

Felix Degenaar takes the protection of your personal information seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you feel that your information is not secure or there are indications of abuse, please contact our customer service or via info@felixdegenaar.nl