

## Terms and Conditions piano lessons Felix Degenaar

Terms and Conditions apply to the person receiving the piano lessons (referred to below as "student") and the person teaching music to the student (referred to below as "teacher").

- 1 The introductory lesson is free of charge and without obligation, for the student as well as the teacher.
- 2 After the introductory lesson both decide if they proceed with regular lessons. If both have decided to proceed, then from that moment on there is an oral agreement (which is binding by Dutch law) to purchase music lessons, and the remaining Terms and Conditions (summed up below) will be in force.
- 3 Teacher has one or more fixed weekly teaching days. Student will commit to these days. Student and teacher enter into a lesson agreement for the duration of at least one month. For cancellation of the lesson agreement you are required to give 1 month's notice.
- 4 If student indicates that he/she will stop the piano lessons, the notice period will start at that moment.
- 5 Cancellation of lessons by the student for whatever reason (excluding illness or other circumstances beyond their control) needs to happen at least 24 hours in advance. If this term is not met or if student fails to make the appointment without notice, student is obliged to pay for the lesson.
- 6 If the teacher has to cancel a lesson for whatever reason, payment of that lesson is forfeited. This applies to sickness and circumstance(s) beyond both parties' control as well.
- 7 When a lesson is cancelled, both student and teacher will make a new appointment for a catch up lesson as soon as possible. When no good time slot can be arranged for the catch up lesson, the lesson is voided.
- 8 Both parties are free to cancel the remainder of the lessons in case of regular cancellations or other unforeseen problems with upholding the lesson agreement. At that moment the rules for the notice period (Articles 3 and 4) are in force.
- 9 In case of circumstance(s) beyond both parties' control (for instance: long-term illness) because of which more than 1 lesson is missed, both parties try to reach a common sense agreement on how to proceed.
- 10 An invoice for the lesson costs over the previous month is sent by e-mail every first day of the month. All invoices need to be settled within 14 days of invoicing.
- 11 Previously planned absences and holidays (longer than 1 lesson) for student and teacher need to be notified to each other at least 1 week preceding the planned absence.
- 12 All lessons are held at the location specified at <http://felixdegenaar.nl/en/contact.php>. On rare occasions a lesson can be moved to another location, but only after an agreement is reached about such location.
- 13 Student is entitled to at least one lesson every two weeks.
- 14 In exceptional cases or after good consultation the teacher may deviate from these Terms and Conditions.

Groningen, January 2019